

ParityCare

Thriving After Go-Live

Clients experience long-term success when they are supported by a combination of reliable people, updated technology, and opportunities for continuous improvement. ParityCare ensures you have the ongoing help you need to keep your staff efficient and your system healthy.



Unlimited Help Desk

Provide staff with the backup they need to stay focused on their work and keep operations running smoothly.

- **Unlimited Help** — Empower existing staff. Support new staff. 8-5 PST.
- **Familiar Faces** — Get support from the team who knows your name and has been to your operation.
- **Support Portal** — See requests, training, workflows, FAQs, tips and best practices.



Software Updates

Keep your operation modern and competitive with ParityFactory's ever-progressing toolset.

- **Continuous Improvements** — New features, new reports, upgrades and bug fixes released quarterly.
- **Roadmap Advisor** — Build feedback and “wish lists” into the development schedule.
- **Upgrades** — Stay on the latest and greatest with hassle free upgrades and included services.



Health Checks & Materials Control Consulting

It's simple to drive efficiency and ongoing improvements in the factory by leveraging the materials control expertise of your ParityCare team.

- **Review Sessions** — Meet quarterly to review system performance, current needs and new opportunities.
- **Help Where You Need It** — 4 hour allowance of ParityCare consulting time to use how you want each quarter.
- **Future Strategy** — Utilize an expert team, familiar with your business and others like you, to strategize ongoing improvements.

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Your Materials Control Team

Drive new opportunities and even greater efficiencies with the advice and support of your extended materials control team. Clients benefit from their quarterly allowance of ParityCare consulting hours in a variety of ways. Here are a few ideas.

TRAINING

I'm the new Plant Manager. Can you walk me through this operation's inventory and tracing best practices?

REPORTING

Costco announced a more stringent tracing standard for suppliers. I need a new report in the format they want.

NEW PROCESSES

We are adding a new line next month. Can you map out the most efficient process for data collection?

FOOD SAFETY

We want to be SQF certified by January. Will you create a project plan for what we should do to get there?

SCALING

We've outgrown our accounting package. What have other operations like ours liked the best?

OPPORTUNITIES

Trader Joes wants to buy from us but we need GS1 labeling first... and fast! What strategy do you recommend for us?

After Hours Support: Available upon request

Additional ParityCare Consulting: Available at an hourly rate.

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Materials Control, Made Simple.